

Fraud Repair Kit – Resolution Log

Banks, Credit Issuers, and Other Financial Institutions

Review all accounts including your checking, savings, credit card, debit card and loans. Change account numbers, Personal Identification Numbers (PINs), or cancel credit or debit cards on any accounts that have been compromised. If you have online banking, change your User ID and password. **DO NOT WRITE DOWN PASSWORDS, PINS OR ACCOUNT NUMBERS.**

Financial Institution	Account Type	Date Contacted	Contact Name	Notes
Johnson Financial Group				

Law Enforcement Authorities

Report criminal activity to the appropriate agencies.

Organization	Date Contacted	Contact Name	Report Number	Notes
Local Police department				
Local FBI Office Field Offices – FBI				

Other Agencies (As Appropriate)

Agency	Date Contacted	Contact Name	Reference #	Notes
Postal Inspection Service Report Mail Fraud & Postal Fraud USPS				
Better Business Bureau BBB: Start with Trust® Better Business Bureau®				
Internet Crime Complaint Center Internet Crime Complaint Center (IC3) Home Page				

Account Statement and Activity Review

Track the arrival of your statements, including the dates you receive them. Also, verify that the account activity is legitimate. Note: Sign up for electronic statements if they are available, as this will eliminate the chance of a fraudster obtaining your statements.

Issuer	Account Type	Date Received	Suspicious Activity	Notes
Johnson Financial Group				

Additional Notes