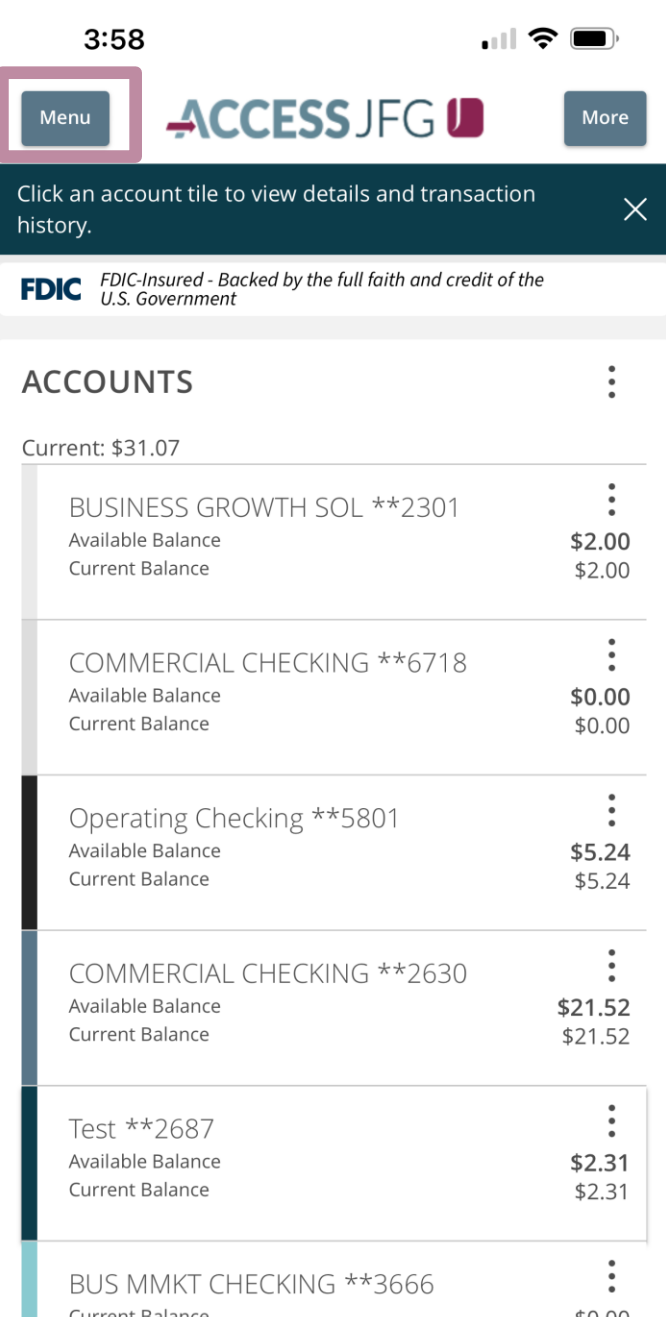


Deposits Using a Mobile Device

Your organization must be signed up for the DepositPartner Service & Mobile Deposits in order to use this feature. Please contact your Treasury Management Consultant for more information.

Please note, screenshots were taken using an iPhone. Slight differences in appearance may occur when using different devices, however functionality will remain the same.



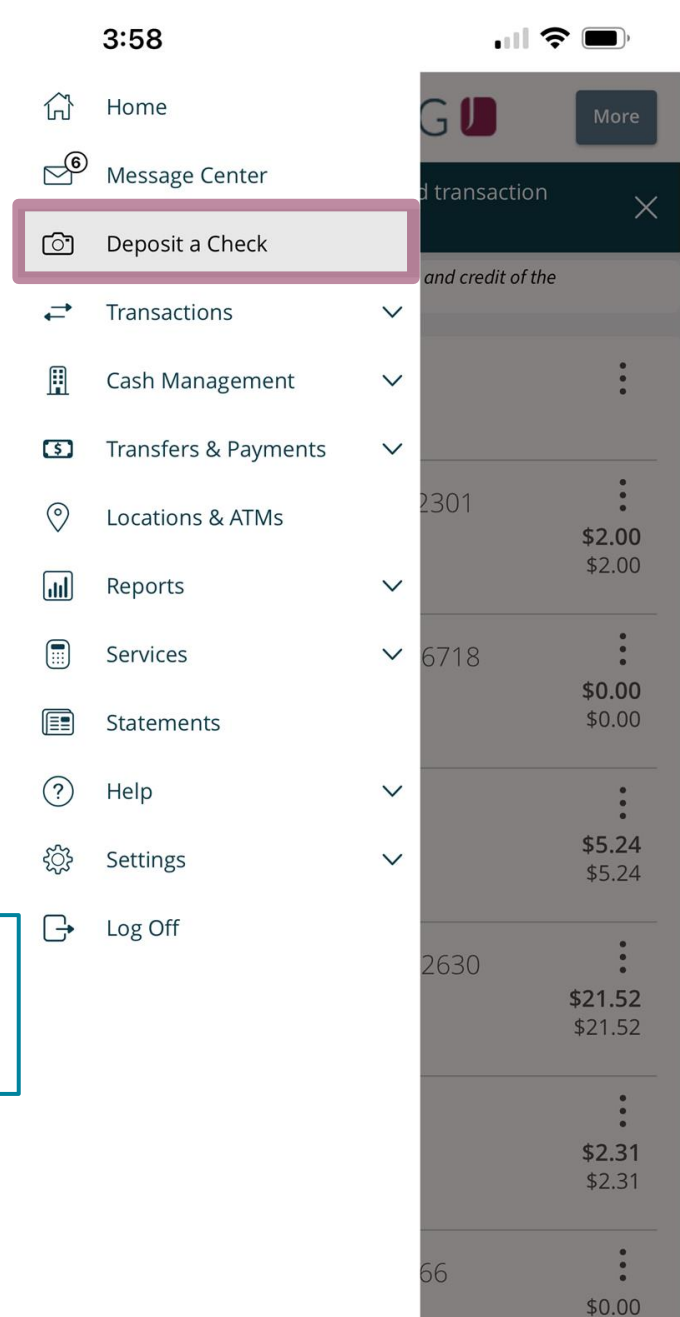


To create a mobile deposit, your organization must be signed up for the DepositPartner remote deposit service and add the mobile deposit functionality. Please reach out to your Treasury Management Consultant for more information.

The Johnson Financial Group Mobile App is required for mobile deposits. If you don't have the Johnson Financial Group Mobile App, search Johnson Financial Group in the Apple or Android app store.

To start a mobile deposit, click on the menu button in the upper left corner of the mobile app.

Select **Deposit a Check** from the left-hand menu.



Deposit a Check ×

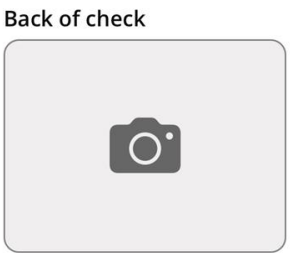
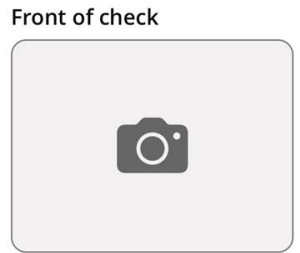
Johnson Financial Group, Inc.

FDIC FDIC-Insured - Backed by the full faith and credit of the U.S. Government

(1) Travelers checks, international checks, and money orders cannot be deposited. (2) Store deposited checks for 10 business days before destroying. (3) See Mobile Terms and Conditions for deposit limits and details. ×

Deposit Account

Amount



Submit Deposit
Deposit Check History

Tap Deposit Account

From the pop-up window, select the account in which you'd like to deposit the check.

Deposit a Check ×

Johnson Financial Group, Inc.

Select Deposit Account ×

COMMERCIAL CHECKING
****2630
Balance \$21.52

BUSINESS GROWTH SOL
****2301
Balance \$2.00

Deposit a Check ×

Johnson Financial Group, Inc.

FDIC FDIC-Insured - Backed by the full faith and credit of the U.S. Government

(1) Travelers checks, international checks, and money orders cannot be deposited. (2) Store deposited checks for 10 business days before destroying. (3) See Mobile Terms and Conditions for deposit limits and details. ×

Tap **Amount** and enter the amount of your check for deposit using the keypad that appears. Please note, you won't enter the decimal point. For \$12.00, as in this example, simply enter 1-2-0-0. The decimal is automatically inserted in front of the final two digits.

Deposit Account

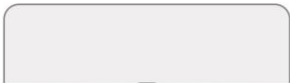
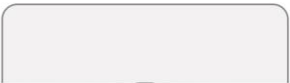
COMMERCIAL CHECKING \$21.52 ➤

Amount

\$12.00

Front of check

Back of check



Done

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
	0	✕

Deposit a Check ×

Johnson Financial Group, Inc.

FDIC FDIC-Insured - Backed by the full faith and credit of the U.S. Government

(1) Travelers checks, international checks, and money orders cannot be deposited. (2) Store deposited checks for 10 business days before destroying. (3) See Mobile Terms and Conditions for deposit limits and details. ×

Deposit Account

COMMERCIAL CHECKING \$21.52 ➤

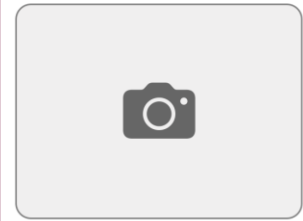
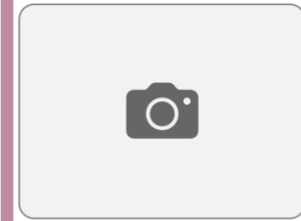
Amount

\$12.00

Next, click the **Front of Check** icon to start the process of taking a photo of the check.

Front of check

Back of check



Submit Deposit

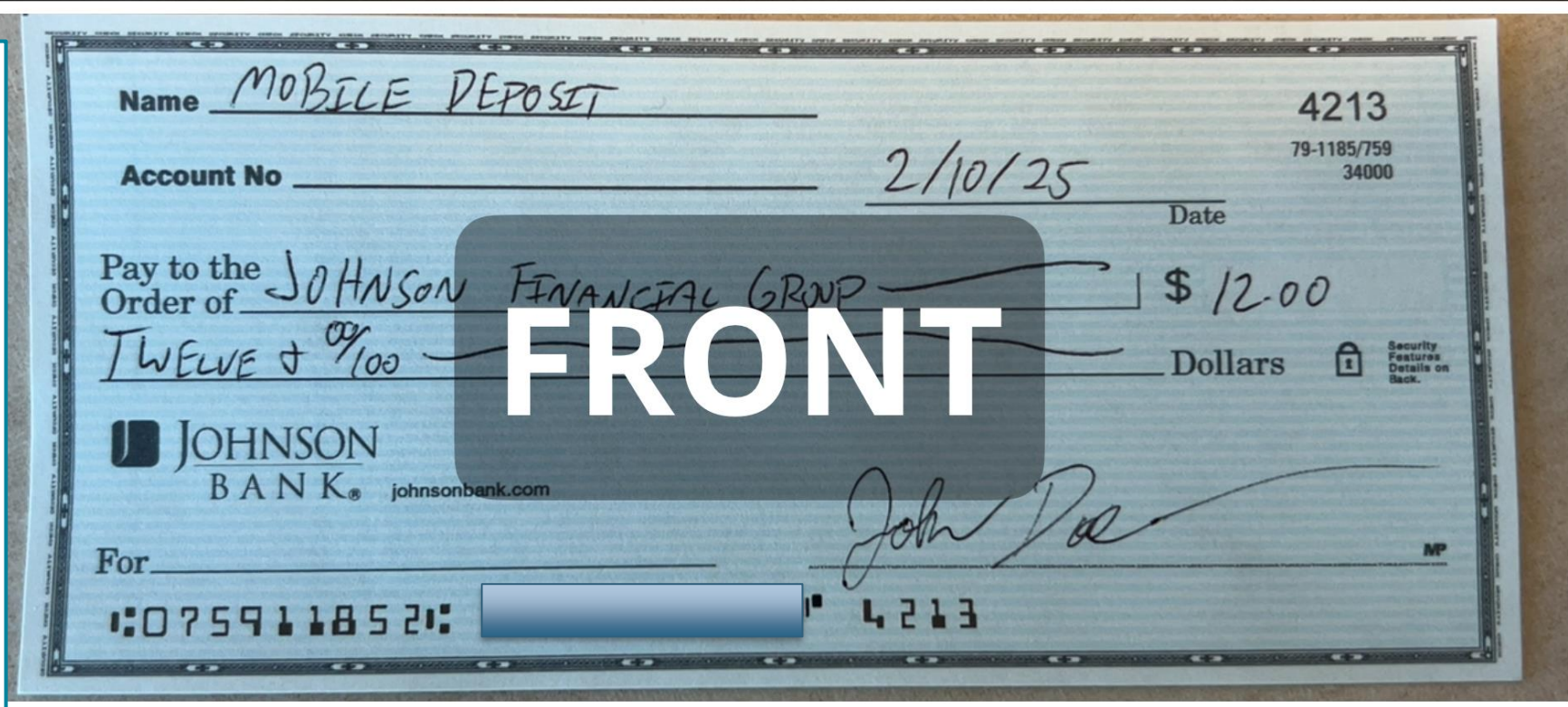
Deposit Check History



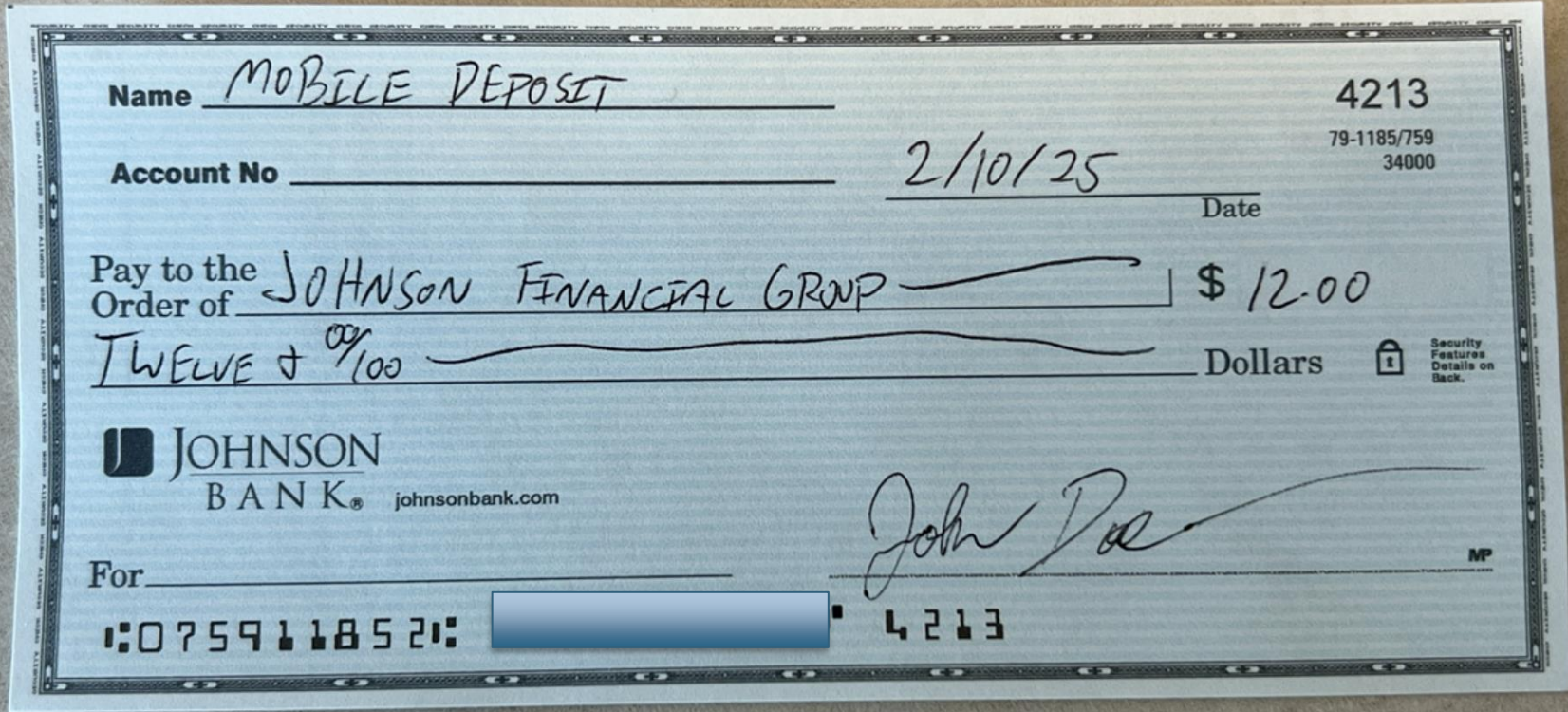
Line up front of check within the box below to take photo.



Follow the instructions on screen to take the photo of the front of your check. Please make sure you have good lighting to make sure the check is easily visible in the photo. When your check is aligned and visible, press the **Camera Shutter Button** to take the photo.



Place your check on a flat surface with a dark background and good lighting.



Review the photo on the next page. If you need to retake the photo, tap the **Retake** button. If it looks good, tap **Use Image**.

Retake

Use Image

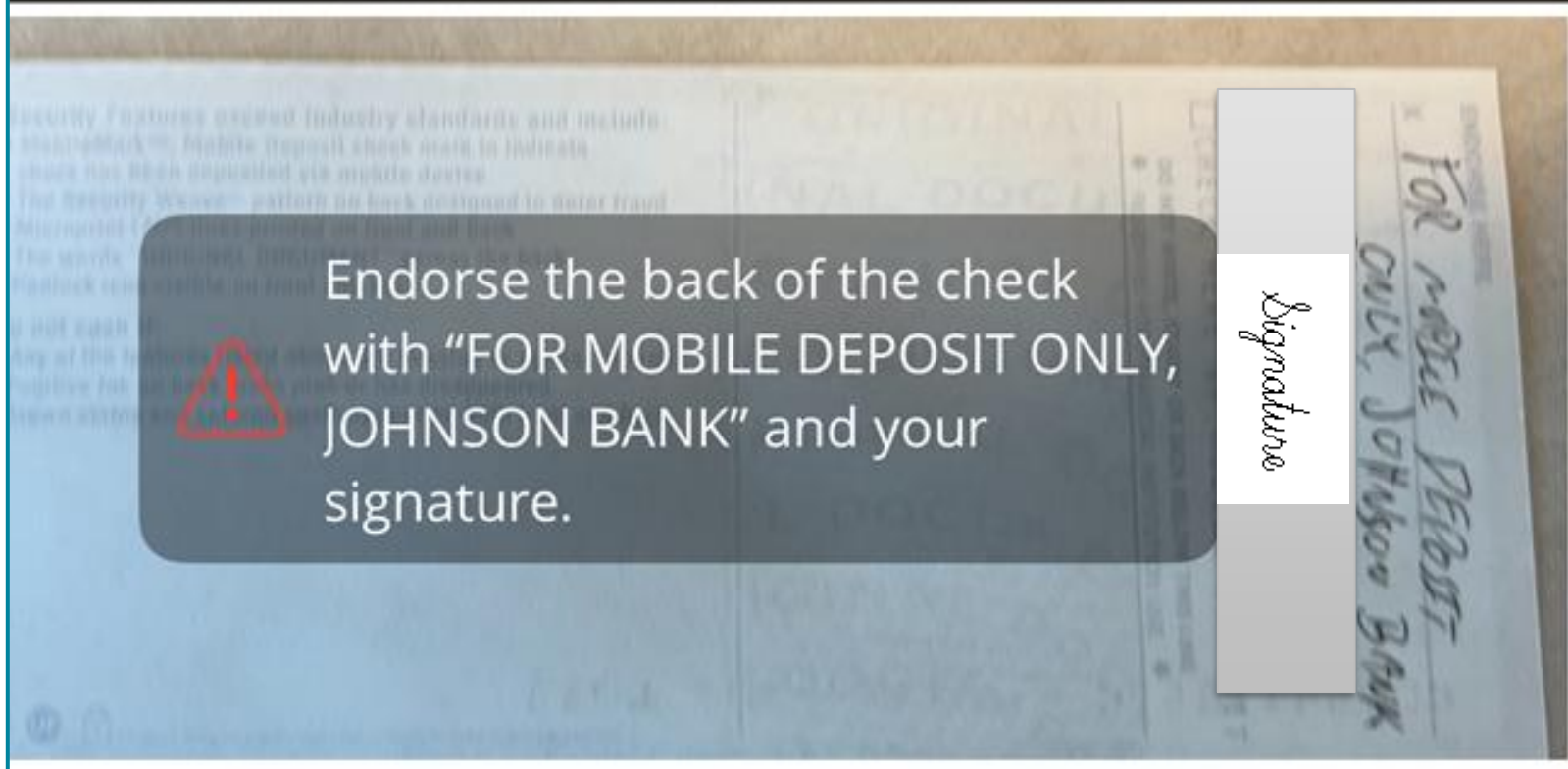


Line up back of check within the box below to take photo.

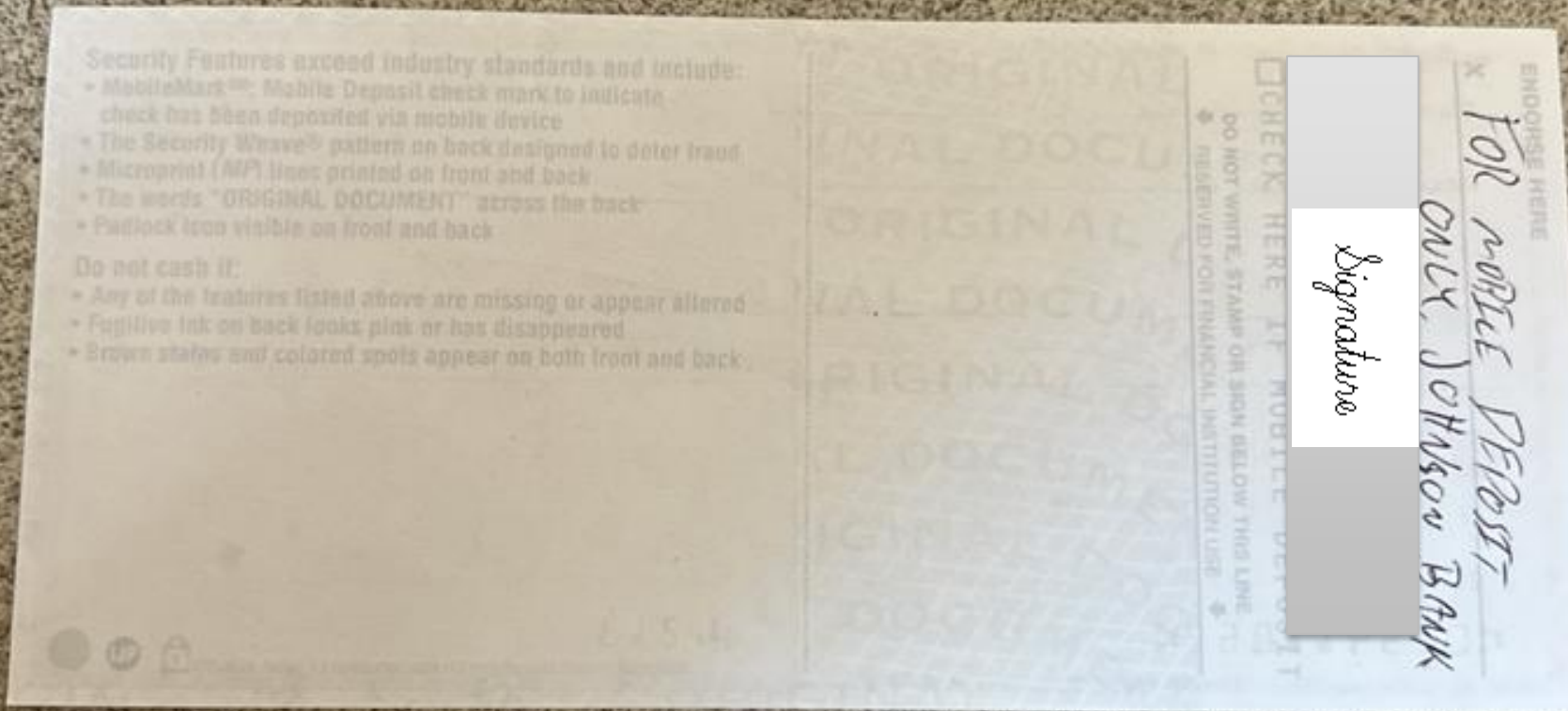


Follow the instructions on screen to take the photo of the back of your check. Please make sure you have good lighting to make sure the check is easily visible in the photo. When your check is aligned and visible, press the **Camera Shutter Button** to take the photo.

Please note the endorsement instructions. If you choose to stamp your check, please write "**For Mobile Deposit Only, Johnson Bank**" in the endorsement area as well.



Place your check on a flat surface with a dark background and good lighting.



Security Features exceed industry standards and include:

- MobileMark™: Mobile Deposit check mark to indicate check has been deposited via mobile device
- The Security Weave® pattern on back designed to deter fraud
- Microprint (MP) lines printed on front and back
- The words "ORIGINAL DOCUMENT" across the back
- Padlock icon visible on front and back

Do not cash if:

- Any of the features listed above are missing or appear altered
- Fugitive Ink on back looks pink or has disappeared
- Brown stains and colored spots appear on both front and back.

Signature

Review the photo on the next page. If you need to retake the photo, tap the **Retake** button. If it looks good, tap **Use Image**.

Retake

Use Image

Deposit a Check



Johnson Financial Group, Inc.



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(1) Travelers checks, international checks, and money orders cannot be deposited. (2) Store deposited checks for 10 business days before destroying. (3) See Mobile Terms and Conditions for deposit limits and details.

Deposit Account

COMMERCIAL CHECKING \$21.52

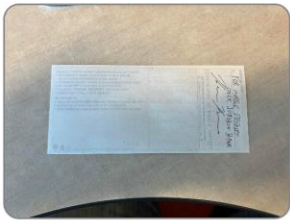
Amount

\$12.00

Front of check



Back of check



Submit Deposit

Deposit Check History

You will be taken back to the Deposit a Check screen with the check images loaded in. If you need to retake an image, simply tap the **Front of check** or **Back of check** images to take a new photo.

If you are ready to complete the deposit, tap **Submit Deposit**.

Deposit a Check



Submitting Deposit

You will see a screen showing the deposit being submitted.



Deposit Processing

\$12.00

COMMERCIAL CHECKING
****2630

Your deposit has been received and is pending approval.

Make another deposit

Return to Accounts

When the deposit is submitted, you'll receive this confirmation that the deposit has been received and is pending approval.

You will receive an email that the deposit is pending. Please note, all deposits are reviewed before being processed. The approval process can be nearly instantaneous or can be delayed if further review is required. You will receive an email when the processing is completed to inform you if the deposit was submitted or rejected.

Thank You

Additional Resources and Support

For additional resources, including “how-to” guides, please visit our online Client Resources page at <https://www.johnsonfinancialgroup.com/client-resources>

If further support is needed, please call our Treasury Management Support Center at 888.769.3796 or by email at tmsupport@johnsonfinancialgroup.com.

[JohnsonFinancialGroup.com](https://www.johnsonfinancialgroup.com)

